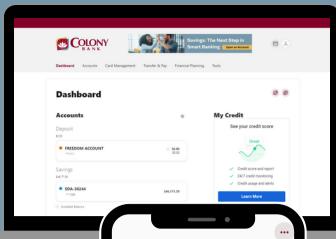
NEW DIGITAL BANKING EXPERIENCE

MANAGE YOUR MONEY AND MAKE PAYMENTS ON THE GO!





Easy To Use

View all your accounts in one place. connect accounts from other banks.



Unified Platform

One platform for personal and business accounts



Customer Support

Chat with our support team from directly wthin the app.



- Visit Our Website: colony.bank
 - Go to the Colony Bank homepage and click on the "Online Banking" login section
- Log In
 - Enter your current username and password
- Update Your Password
 - Follow the prompts to create a new, secure password
 - Follow the on-screen instructions to ensure it meets the security standards
- Agree to the Terms
 - Confirm your agreement with our updated terms by checking the box
 - Select "Continue"
- Receive a Temporary Passcode
 - Choose your preferred method to receive a temporary passcode (voice call, text, or email)
 - Enter the passcode once received to verify your identity
- Finalize Your Setup
 - Set your new password
 - You may be asked to log back into Online Banking with your new password



NEW MOBILE BANKING EXPERIENCE

MOBILE APPLICATION LOGIN INSTRUCTIONS







App Store Preview



Mobile Login Screen

Update Your App

Visit your app store to download the latest version of our Colony Bank Mobile Banking app.

Log In

- Enter your current username and password
- o Tap "Login"

• Create a New Password

- The app will prompt you to create a new password
- o Follow the on-screen instructions to ensure it meets the security standards

Agree to Terms

- o Confirm your agreement with our updated terms by checking the box
- Select "Continue"

Receive a Temporary Passcode

- o Choose your preferred method to receive your temporary passcode (voice call, text, email)
- o Tap "Continue"
- o Enter the passcode once received to verify your identity

• Finalize Your Setup

- Set your new password
- $\circ\;$ The app will complete the login process and take you to your accounts

Member COUALHOUSING LENDER

colony.bank Support: 800-873-6404